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November 29, 2017

Via Email

John Healy  
Associate Chief, Public Safety & Homeland Security Bureau  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

Re: NRSC Recommendations for Improvements to NORS

Dear John:

ATIS' Network Reliability Steering Committee (NRSC) has reviewed the Network Outage Reporting System (NORS) Glossary of Fields in NORS Reports, and is pleased to provide its input to this glossary. To that end, attached is a red-lined version of the Network Outage Reporting System (NORS) Glossary of Fields in NORS Reports reflecting proposed edits and other input from the NRSC.

NRSC appreciates the Commission's ongoing work to improve NORS, and believes that the recommendations contained in the attached will provide enhanced information for trouble reporting purposes.

If you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Tom Goode", written in a cursive style.

Tom Goode  
ATIS General Counsel

cc w/attachments:

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