

PSAP Enrollment in the Federal Telecommunications Service Priority (TSP) Program

The Federal Communications Commission (FCC) and the Department of Homeland Security's National Communications System (NCS) have developed the following steps to help guide the nation's 9-1-1 call centers (called Public Safety Answering Points, or PSAPs) through the TSP application process.

1. PSAP consults with its telecommunications service provider to determine the cost of TSP coverage and evaluates its telecommunications services to determine which lines should be covered. The Service Provider providing 911 service needs to have a TSP tariff in place. Some tariffs charge for TSP, some do not. PSAPs are eligible for level 3. Also, the 911 Service Provider providing the 911 service should provide the PSAP with the circuit identification numbers that will be required to complete the TSP application. The 911 Service Provider should identify which 911 circuits are which. The circuits eligible for 911 TSP include:
 - Central office to selective router *(check with your Service Provider, this circuit may not be available for TSP application)*
 - Voice circuits from the 911 selective router to the PSAP
 - Data circuits from the PSAP to the pooled ALI host
 - Busy out circuits from the 911 selective router to the PSAP *(check with your Service Provider, this circuit may not be available for TSP application)*
2. PSAP notifies the FCC of proposed TSP coverage and requests federal sponsorship.* *(Note: On April 14, 2003 the FCC announced its intention to serve as the federal TSP sponsor for PSAPs.) http://hraunfoss.fcc.gov/edocs_public/attachmatch/DOC-233586A1.doc*
3. With the FCC serving as its federal sponsor, the PSAP accesses the NCS' web-site at (<http://tsp.ncs.gov>) to establish a TSP account.
4. NCS provides the PSAP with a login ID and password.
5. PSAP fills out the application form on the NCS web-site *(see example attached as TSP Request Form)*
6. NCS approves TSP coverage and provides a TSP authorization code to the PSAP. (example of authorization code as it comes back to the PSAP)
7. PSAP notifies the service provider of authorized TSP code and requests TSP service. *(See example below of a TSP Authorization Code in red)*

TSP Records			
m9111113.txt Details			
Download Record Delete Record Return to Records			
tsp_ctl_id	provis_prior	restor_prior	s_usr_ser_id
TSP02H68J	0	0	MFZ3VB7
TSP02H690	0	0	MFZ3VC9

8. The PSAP submits the TSP coding associated with each 911 circuit to the 911 Service Provider providing the 911 service. The 911 Service Provider will then issue the appropriate service order activity to establish the TSP code on the 911 circuit and have it provisioned within the internal service provider operations support systems.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) TSP REQUEST FOR SERVICE

(See NCS Manual 3-1-1 for instructions before completion)

Form Approved
OMB No. 0704-0305
Expires **

Public reporting burden for this collection of information is estimated to average 2.3 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Department of Defense, Washington Headquarters Services, Directorate for Information Operations and Reports (0704-0305), 1215 Jefferson Davis Highway, Suite 1204, Arlington, VA 22202-4302.

PLEASE DO NOT RETURN YOUR COMPLETED FORM TO THIS ADDRESS - RETURN COMPLETED FORM TO ADDRESS BELOW

1. ACTION REQUESTED (Enter applicable code) A. ASSIGN INITIAL PRIORITY FOR A SERVICE C. CHANGE TO A SERVICE, SERVICE PRIORITY, OR INFORMATION ABOUT A SERVICE (AT A MINIMUM, COMPLETE ITEMS 1, 4, 9, 10, 11, AND 12 FOR ACTION REQUESTED "C" OR "D")		D. DELETE/REVOKE A SERVICE'S PRIORITY		A
2. DATE SERVICE REQUIRED (MM/DD/YYYY) 04/07/200		3. SERVICE USER SERVICE ID 703111223		
4. TSP AUTHORIZATION CODE (Complete below only if Action Requested in item 1 is "C" or "D")				
T	S	P		
5. SERVICE PROFILE (List all profile elements that describe the user's level of support for the service)				
A	1	A	3	B
E	1	G	2	
6. RESTORATION PRIORITY INFORMATION (Complete ONLY if requesting a restoration priority)				
a. CATEGORY UNDER WHICH SERVICE QUALIFIES FOR PRIORITY TREATMENT (A, B, C or D)				B
b. CRITERIA UNDER WHICH SERVICE QUALIFIES				8
c. RESTORATION PRIORITY REQUESTED (5, 4, 3, 2, or 1)				2
d. PRIME VENDOR (COMPANY NAME) ABC Telecommunications,				
7. PROVISIONING PRIORITY INFORMATION (Complete ONLY if requesting a provisioning priority)				
a. CATEGORY UNDER WHICH SERVICE QUALIFIES FOR PRIORITY TREATMENT (A, B, C, D, or E)				E
b. CRITERIA UNDER WHICH SERVICE QUALIFIES				1
c. PROVISIONING PRIORITY REQUESTED (5, 4, 3, 2, 1, or E)				E
d. INVOCATION OFFICIAL'S NAME Mr. George		e. INVOCATION OFFICIAL'S TITLE Director of		
f. TELEPHONE NUMBER (Area Code / Number / Extension) (000)000-		g. HAS THE INVOCATION OFFICIAL AUTHORIZED THIS ACTION? (Y or N) Y		
h. SERVICE LOCATIONS (Street Address, Building Number, Room Number, etc.) 401 South Broad St., Room Webster Grove, MO 63119-POC: Ms. Dina (000)000-		AND 24-HOUR POCs FOR EACH END SERVICE LOCATION 605 North Hamilton Ave., Room St. Louis, MO 63220-POC: Mr. Harold (000)000-		
i. PRIME VENDOR POINT-OF-CONTACT FOR PROVISIONING (Name, Telephone Number and Company) Mrs Kathleen (000)000- ABC Telecommunications,				

8. SUPPLEMENTAL INFORMATION

PROVIDE: (1) CIRCUIT SPECIFICATION(S) FOR PROVISIONING PRIORITY ONLY; (2) JUSTIFICATION FOR REQUESTED PRIORITY LEVEL IF HIGHER THAN QUALIFIED FOR; OR (3) JUSTIFICATION FOR PRIORITY LEVEL CHANGE IN SPONSORSHIP DISPOSITION FIELD (12e).

T1.544 with B8ZS conditioning.

9. SERVICE USER (Enter applicable code)

A FEDERAL GOVERNMENT C LOCAL GOVERNMENT E FOREIGN GOVERNMENT G U.S. MILITARY
 B STATE GOVERNMENT D PRIVATE SECTOR F OTHER

A

10. SERVICE USER ORGANIZATION (Dept. / Agency and FIPS Code)

Department of Energy 8900

11. SERVICE USER POINT-OF-CONTACT (For correspondence regarding this service)

a. NAME AND TITLE Sandra Stapleton Telecom Director		b. ORGANIZATION (Dept. / Agency and FIPS Code) Department of Energy 8900	
c. MAILING ADDRESS 9831 Elm Street, Suite 300			
d. CITY / STATE / ZIP CODE Webster Grove, MO 63119		e. TELEPHONE NUMBER (Area Code / Number / Extension) (000)000-0000/XXX	f. FACSIMILE NUMBER (Area Code / Number / Extension) (000)000-0000/XXX
g. 24-HOUR TELEPHONE NUMBER (Area Code/Number/Ext.) (000)000-0000/XXX		h. E-MAIL ADDRESS stapletons@doe.gov	

i. SIGNATURE AND DATE: I confirm this is a National Security and Emergency Preparedness (NS/EP) service.

12. SPONSORSHIP INFORMATION FOR NON-FEDERAL SERVICE (To be completed by sponsor)

a. FEDERAL SPONSORING AGENCY AND FIPS CODE		b. SPONSOR NAME	
c. SPONSOR TITLE	d. TELEPHONE NUMBER (Area Code / Number / Extension)	e. RECOMMENDED DISPOSITION (MARK WITH X)	
		APPROVE <input type="checkbox"/> DISAPPROVE <input type="checkbox"/> APPROVE WITH PRIORITY LEVEL CHANGE <input type="checkbox"/>	

f. SPONSOR SIGNATURE AND DATE: I confirm this is a National Security and Emergency Preparedness (NS/EP) service.

Non-Federal users: send form to your Federal Government sponsor.

Federal users or sponsors: send completed form to:

4/24/03